

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of December 2018

C.G.No:157/2017-18/Guntur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

C.Subbaiah & Others,
Vepakam Palli,
Karempudi,
Guntur -Dist

Complainant

AND

1.AE/Karemchedu
2.ADE/Gurajala
3.DEMacherla

Respondents

ORDER

1. Complainant filed a petition in this Forum for rectification of low voltage problem to his agriculture service.
2. Respondent No.1, 2 & 3 in their joint written submission to the Forum stated that the complainant grievance was resolved by adding 2 No's 25 KVA single phase distribution transformers and at present there is no interruption to the complainant agriculture service. Respondents had also included the representation of the complainant addressed to the Chairperson/ CGRF wherein he expressed his satisfaction for redressing his grievance.
3. Complainant when contacted over phone by the Forum on 05.12.2018 at 01:30 P.M. expressed satisfaction in resolving his grievance.
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed of in favour of the complainant.

DESPATCHED
DATE 26/12

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If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 21st day December 2018.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) **Member(Technical)** **Independent Member** **Chairperson**

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.